If the selected search criteria yields no exact match, the ISBT 128 Product Lookup Program Web Application allows for submitting a request to add the new product description to a future version of the ISBT 128 Product Description Code Database.

**Submitting a Product Request – General Information:**

*Facilities should submit a product request for each new Product Description Code desired.* The request(s) will undergo internal review, and a member of the ICCBBA technical staff will contact you within 5 business days to verify the product description(s) requested. *Requestors can expect a turnaround time of 4-7 weeks for routine requests. Requests that require new terminology (see below) or in-depth review, may take longer to process.*

A product request that requires a new Class, Modifier (when applicable), or a new Attribute Group or variable should be submitted by email to the ICCBBA Technical Manager. A definition compatible with the format of those in the ISBT 128 Standard Terminology for Medical Products of Human Origin (ST-002) document must accompany such a request. If there is a question regarding the consistency of terms/definitions, the request may be referred to the applicable ICCBBA Technical Advisory Group.

**Submitting a Product Request – Completing the Request Form:**

1. If no exact match is found for the selected search criteria, a “Submit Product Request” button will appear. Click the “Submit Product Request” button to open the Product Request window.
2. Enter the Facility Identification Number, Contact Name, Contact Email, and select a National Representative [if the provided options do not apply, select “Not Listed.”].
3. Verify that the selection of the Class, Modifier (if applicable), and Attributes are correct.
4. Click the “Submit” button once to submit the request to ICCBBA [there may be a slight delay after clicking the button]. A confirmation email will also be sent to the email address provided in the Contact Email field.
See the following images:

**Search by Product Description**

- **Category**: Tissues
- **Subcategory**: Tissues
- **Class**: BONE, BLOCK
- **Attribute Group**: Processing Status
- **Attribute Value**: For further processing

Selected Attributes:
- Frozen V0061002
- For further processing V0064002

1. [Submit Product Request]
2. [Export All Inclusive Results]
3. [Clear ALL values]

**Note:** The “Submit Product Request” button will not appear if the minimum requirement of a Class name is not selected. Blood Components, Other Blood Products, and Cellular Therapy Products must have a Core Condition Attribute Value selected in addition to a Class name.
For any questions about using the new ISBT 128 Product Lookup Program Website Application, please contact the ICCBBA office:

- iccbba@iccbba.org
- +1 909 793 6516